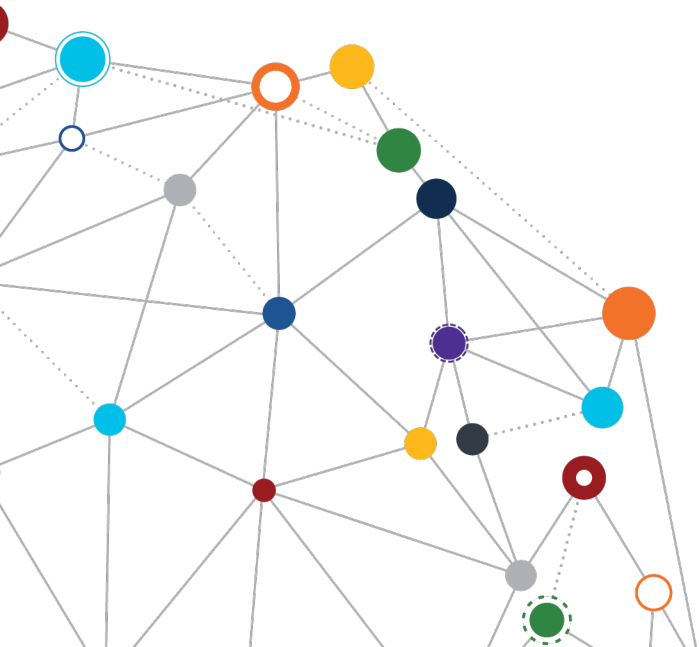




# VS GUI User Guide Addendum

*Release 1.7.17.2 Update*



**VA**



U.S. Department of Veterans Affairs  
Office of Information and Technology  
Enterprise Program Management Office



## Revision History

Date	Revision	Description	Author
01/17/2022	1.2	Incremented release version to 1.7.17.2	VSE PMO Liberty IT Solutions
01/05/2022	1.1	Incremented release version to 1.7.17.1	VSE PMO Liberty IT Solutions
12/30/2021	1.0	Created Release Documentation	VSE PMO Liberty IT Solutions

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## 1 Introduction

Department of Veterans Affairs (VA) Veterans Health Information Systems and Technology Architecture (VistA) Scheduling Graphical User Interface (VS GUI) module is the Windows GUI version of the Patient Information Management System (PIMS) Scheduling module. It provides appointment management functions included in PIMS Scheduling, but with the added convenience and usability of a GUI.

### 1.1 Purpose

The Veterans Health Administration (VHA) Office of Veterans Access to Care (OVAC) requested an enterprise enhancement for the VS package that supports COVID-19 response. The enhancement reduces operating costs for VHA and improves operational efficiencies, resulting in patient-centered access to care, coordinated care, increased customer satisfaction, and the reduction of excessive cycle/wait time for scheduling patients.

### 1.2 Overview

VS GUI is a software module that allows schedulers to make appointments quickly by viewing multiple appointment request types and multiple clinics in one screen. A scheduler can easily view patient requests for service, find the next available open appointment, view the provider's availability in multiple clinics, and track a patient's appointment process. Refer to [System Summary](#) for a more detailed description of VS GUI functionality.

### 1.3 Disclaimers

#### 1.3.1 Software Disclaimers

This software was developed at the Department of Veterans Affairs (VA) by employees of the Federal Government in the course of their official duties. Pursuant to title 17 Section 105 of the United States Code this software is not subject to copyright protection and is in the public domain. VA assumes no responsibility whatsoever for its use by other parties, and makes no guarantees, expressed or implied, about its quality, reliability, or any other characteristic. We would appreciate acknowledgement if the software is used. This software can be redistributed and/or modified freely if any derivative works bear some notice that they are derived from it, and any modified versions bear some notice that they have been modified.

#### 1.3.2 Documentation Disclaimers

The appearance of external hyperlink references in this manual does not constitute endorsement by the Department of Veterans Affairs (VA) of this Web site or the information, products, or services contained therein. The VA does not exercise any editorial control over the information you may find at these locations. Such links are provided and are consistent with the stated purpose of the VA.

## 1.4 Project References

### 1.4.1 Information

The VS GUI points of contact (POCs) include:

- » OVAC Program Office – REDACTED
- » TeleHealth & Scheduling Technical Manager – REDACTED
- » OVAC Emerging Technologies Acting Legacy Program Manager – REDACTED
- » OVAC Emerging Technologies VSE Subject Matter Expert (SME) – REDACTED
- » OVAC Emerging Technologies VSE Subject Matter Expert (SME) – REDACTED

#### VSE Resources

- » Veterans Health Administration (VHA) VSE SharePoint: REDACTED
- » VA Software Document Library (VDL) – Scheduling (VSE manuals near the bottom):  
<https://www.va.gov/vdl/application.asp?appid=100>
- » National Return to Clinic (RTC) Order: REDACTED

## 2 System Summary

The VSE project delivers a series of enhancements to legacy VistA Scheduling Version 5.3 via the VS GUI application.

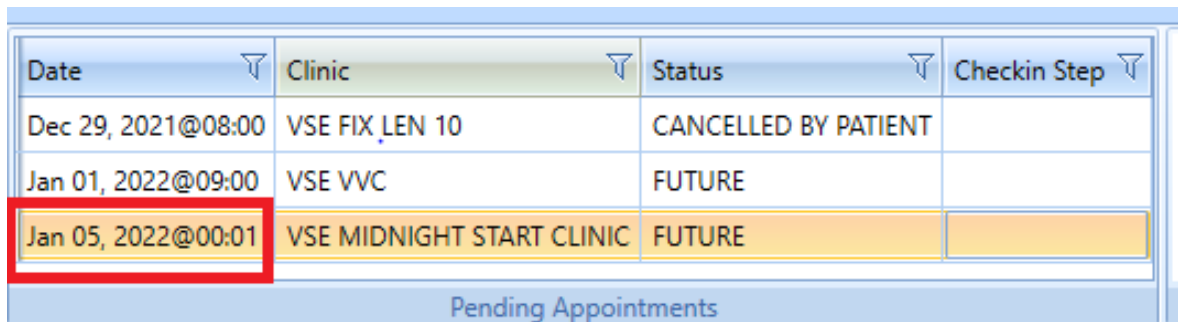
This update is for the nationally released version 1.7.17.2, which includes VS GUI 1.7.17.2 and Emergency VistA patch SD\*5.3\*803. At time of publishing, install period is projected for January 2022.

VistA Scheduling (VS) Graphical User Interface (GUI) Release 1.7.17.2 and SD\*5.3\*803 includes several defect corrections and enhancements. VS GUI version 1.7.17.2 introduces a fix to the conversion of the datetime when it is set to midnight, adds Arizona time zone to the VVC time zone options, and updates to the established patient formula from 2 years to 3 years. Other back-end changes that the end users do not see include updates to 508 findings in the Print Letter, Clinics and Users Message, and Clinic Groups Message forms. There are also back-end changes to add new fields to a few RPCs.

## 3 Key Feature Update in Version 1.7.17.2

### 3.1 Datetime Set to Midnight

This release updates the GUI so that datetime values of midnight do not cause errors, but rather display as shown below.



Date	Clinic	Status	Checkin Step
Dec 29, 2021@08:00	VSE FIX LEN 10	CANCELLED BY PATIENT	
Jan 01, 2022@09:00	VSE VVC	FUTURE	
Jan 05, 2022@00:01	VSE MIDNIGHT START CLINIC	FUTURE	

Pending Appointments

Figure 1: Pending Appointment: Datetime Set to Midnight

### 3.2 Addition of Arizona Time Zone

With this release, schedulers can use Arizona Time zone when scheduling a Video Visit appointment.

The figure consists of two side-by-side screenshots of a web application window titled "Create Video Visit". Both screenshots show the same form with fields for Patient information, Appointment details, VA Facility, and Provider. The form is divided into several sections with orange headers. In the left screenshot, a dropdown menu for "Timezone" is open, showing a list of time zones. "ARIZONA" is highlighted with a red box. In the right screenshot, the "Timezone" dropdown is closed, and the "ARIZONA" option is now visible in the "Assigned Guests" section, also highlighted with a red box. The "Make Video Visit Appointment" button is at the bottom right of the form.

**Left Screenshot:**

- Patient:** Name, DOB, SSN, Contact Method (Both), \*Email, \*Preferred Phone (777 777-7777), Timezone (dropdown), Zip Code (78564).
- Appointment:** Duration (30), Start Time (01/01/2022 9:00 AM).
- VA Facility:** Name, Site Code (6207).
- Provider:** \*Provider (Select), \*Email, Addtl Contact, Timezone (dropdown).
- Assigned Guests (0 of 5):** Table with columns Name and Email, and an Add button.

**Right Screenshot:**

- Patient:** Same as left screenshot.
- Appointment:** Same as left screenshot.
- VA Facility:** Name (ROSEBURG CEMETERY), Site Code (6207).
- Provider:** \*Provider (Select), \*Email, Addtl Contact (None), Timezone (dropdown).
- Assigned Guests (0 of 5):** Table with columns Name and Email, and an Add button. The "ARIZONA" option is now visible in the dropdown menu.

Figure 2: Addition of Arizona Time Zone